



# Returns Policy

**Home Hardware stores will accept the return of most unused, regularly stocked merchandise for refund or exchange within 90 days of purchase provided it is unused, undamaged, in its original packaging and accompanied by the original bill of sale.**

## **Terms and Conditions:**

- All merchandise is subject to the manufacturer's warranty and will be repaired or replaced as per the manufacturer's direction.
- Lumber, Building Materials, Furniture and Major Appliances are excluded from the Home Hardware Return Policy and are subject to local store policy.
- Cut materials, tinted paint and stain, special-order and final sale merchandise are not returnable.
- There are no returns on used outdoor power equipment; it is subject to the manufacturer's warranty.
- Items that are opened, or not in resalable condition may not be eligible for a refund or exchange.
- If you do not have a receipt, any refund or exchange will be handled at the discretion of store management.
- Photo ID may be required.
- Gift Card Sales are final.
- All Home Hardware stores are independently owned and operated and may have additional conditions and exclusions.